

Grade VII –Training Standards Officer
Initial Assignment: City of Dublin FET College Finglas,
Jamestown Road, Northwest Campus
(Permanent Position)
Ref: G7TSO25

City of Dublin Education and Training Board (City of Dublin ETB) was established on 1st July 2013 under the Education and Training Boards Act, 2013. City of Dublin ETB has 3,000 employees and an annual budget of €580m. It is the state education and training authority for Dublin city and serves the area covered by Dublin City Council. This provision is delivered to over 48,000 learners (20,000 full-time and 28,000 part-time) and is supported by a range of services including a psychological service, a curriculum development unit, a buildings maintenance unit and Head Office staff in Ballsbridge. It also has statutory responsibility for supporting the provision, coordination, administration and assessment of youth work services in Dublin city and is the lead partner for Music Generation Dublin City. City of Dublin ETB is also responsible for the national awarding authority for student grants in Ireland, Student Universal Support Ireland (SUSI).

Proposed Timeframe	Shortlisting will take place week commencing: 11 th August 2025 Interviews will commence week beginning: 29 th August 2025 <i>*All dates are subject to change and are for guidance only</i>
Location of Position	The position will be based in City of Dublin FET College Finglas, Jamestown Road, Northwest Campus, Poppintree Industrial Estate, Finglas, Dublin 11, D11 KW18.
Salary	For persons entering public service for the first time, starting pay will be at the minimum point of the Grade VII salary scale, €59,416 per annum (pro rata). This is not negotiable. An incremental salary scale applies thereafter. Previous public sector experience may be eligible for incremental credit, to be determined upon appointment.
Annual Leave	29 working days per annum (pro rata)
Hours of Work	35 hours per week
Summary of Position	To ensure that the Quality Assurance of Assessment and Certification processes in the centre are fit for purpose and align with the overarching policies of the City of Dublin ETB and awarding bodies. The smooth functioning of the training facility in the centre relies on the understanding that the centre has a fit for purpose Quality Assurance System that allows all learners to be certified. Management relies on the TSO's to ensure that processes are in line with the organisational requirements.
Essential Requirements	<ul style="list-style-type: none"> Have obtained at least Grade D3 in five subjects in the Leaving Certificate Examinations (higher, ordinary, applied or vocational preparation) or equivalent or have passed an examination at the appropriate level within QQI qualifications framework which can be assessed as being of a comparable standard to Leaving Certificate or equivalent or higher or have appropriate relevant experience which encompasses equivalent skills and expertise. Have the requisite knowledge, skills and competencies to carry out the role. Be capable and competent of fulfilling the role to a high standard. Knowledge and experience of the broader training function in FET.
Desirable Requirements	<ul style="list-style-type: none"> Have a minimum of three years recent experience which in the opinion of City of Dublin ETB is relevant to the post. Have significant experience in managing staff including but not limited to general staff supervision, teamwork scheduling, staff development and training.

	<ul style="list-style-type: none"> • Have excellent administrative and IT skills. • Possess the requisite experience, knowledge and ability and be suitable to discharge the duties of the position. • Understand the main features and current challenges of public service and regulatory reform. • Knowledge of Training Centre systems, processes and governance. • Knowledge of course certification processes. • Ability to prioritise and manage work in a dynamic and pressurised environment. • Goal oriented in a manner that ensures that work is comprehensively completed. • Proven record as a team-player with a flexible approach. • Experience of leading change processes to enhance quality. • Demonstrated experience of building and maintaining relationships. • Knowledge of the FET sector and Training Centre provision. • Effective verbal and written communications in a clear and concise manner. • Excellent judgement, problem-solving, analytical and decision-making skills. • Excellent interpersonal and people management skills. • Excellent work planning and organisation skills. • Self-motivating, flexible and results focused.
Principal Duties and Responsibilities	<p>The general duties and responsibilities listed below are not a comprehensive list of all duties involved and consequently, the post holder may be required to perform other duties as appropriate to the post while in office.</p> <p>Quality Assurance & Certification:</p> <ul style="list-style-type: none"> • Contribute to the development, implementation, and maintenance of an effective Quality Management System for the College. • Support the implementation of City of Dublin ETB and relevant certification bodies' policies and procedures impacting the quality assurance of assessment. • Ensure all assessment and certification activities comply with City of Dublin ETB's QA policies, the Training Standards System, and the criteria of relevant awarding bodies. • Provide timely and accurate advice, support, and information to management, instructors, tutors, and staff regarding assessment processes and certification requirements. • Administer and oversee assessment and certification processes for FET programmes within the College and across second providers. • Lead and support the updating of assessment specifications to ensure the quality of provision across all programmes. • Participate in Results Approval Panels, exam boards, and course reviews, including report preparation and certification requests. • Prepare and manage certification packs and reports, and upload certification requests through various IT systems. <p>Digitalisation & Systems Development:</p> <ul style="list-style-type: none"> • Lead the digitalisation of the Training Standards Unit, improving processes through IT solutions. • Contribute to the development and implementation of management information systems relating to QA and Training Standards System (TSS) services. <p>Reporting & Audits</p> <ul style="list-style-type: none"> • Prepare for and participate in internal and external audits; travel to centres as required to conduct certification audits. • Provide data and prepare reports as required by the City of Dublin ETB, DFHERIS, auditors, or other relevant bodies. • Support and facilitate external monitoring and verification visits by awarding councils or third-party certification providers.

	<p>Training, Communication & Support:</p> <ul style="list-style-type: none"> • Provide briefings and training to College staff and second providers on QA policies, curriculum, assessment instruments, and procedures. • Identify and support staff training needs when new QA policies or updated awards are introduced. <p>Assist with award ceremonies and other related events.</p> <ul style="list-style-type: none"> • Liaise with Colleges across the City of Dublin ETB campus sharing best practices across the Campus. <p>Programme Development & Curriculum:</p> <ul style="list-style-type: none"> • Lead curriculum and programme development, validation, and updates, including the design and roll-out of new apprenticeships and traineeships. • Coordinate the centre's input into the development or revision of CAS modules and programmes for delivery. <p>Quality Enhancement & Compliance:</p> <ul style="list-style-type: none"> • Participate in self-assessment, monitoring, and quality review processes. • Promote continuous improvement within the QA environment. • Advise the Management Team on improvements to the QA/Training Standards System. • Assist in developing unified QA policies for City of Dublin ETB FET Colleges in line with QQI guidelines. • Represent the College on QA working groups and committees as required. • Contribute to the preparation and review of institutional policies and procedures. <p>Other Duties:</p> <ul style="list-style-type: none"> • Undertake projects and additional responsibilities as assigned by the CE, Director of FET, Area Training Manager, or Assistant Manager.
Competencies	<p><i>Team Leadership</i></p> <ul style="list-style-type: none"> • Works with the team to facilitate high performance, developing clear and realistic objectives and addressing performance issues if they arise. • Provides clear information and advice as to what is required of the team. • Strives to develop and implement new ways of working effectively to meet objectives. • Leads the team by example, coaching and supporting individuals as required. • Places high importance on staff development, training and maximising skills and capacity of team. • Is flexible and willing to adapt, positively contributing to the implementation of change. <p><i>Analysis and Decision Making</i></p> <ul style="list-style-type: none"> • Gathers and analyses information from relevant sources, whether financial, numerical or otherwise weighing up a range of critical factors. • Takes account of any broader issues and related implications when making decisions. • Uses previous knowledge and experience in order to guide decisions. • Makes sound decisions with a well-reasoned rationale and stands by these. • Puts forward solutions to address problems. <p><i>Management and Delivery of Results</i></p> <ul style="list-style-type: none"> • Takes responsibility and is accountable for the delivery of agreed objectives. • Successfully manages a range of different projects and work activities at the same time. • Structures and organises their own and others work effectively. • Is logical and pragmatic in approach, delivering the best possible results with the resources available. • Delegates work effectively, providing clear information and evidence as to what is required.

	<ul style="list-style-type: none"> Proactively identifies areas for improvement and develops practical suggestions for their implementation. Demonstrate enthusiasm for new developments / changing work practices and strives to implement these changes effectively. Applies appropriate systems / processes to enable quality checking of all activities and outputs. Practices and promotes a strong focus on delivering high quality customer service, for internal and external customers. <p>Interpersonal and Communication Skills</p> <ul style="list-style-type: none"> Builds and maintains contact with colleagues and other stakeholders to assist in performing role. Acts as an effective link between staff and senior management. Encourages open and constructive discussion around work issues. Projects conviction, gaining buy-in by outlining relevant information and selling the benefits. Treats others with diplomacy, tact, courtesy and respect, even in challenging circumstances. Presents information clearly, concisely and confidently when speaking and in writing. <p>Specialist Knowledge, Expertise and Self-Development</p> <ul style="list-style-type: none"> Has a clear understanding of the roles, objectives and targets of self and team and how they fit into the work of the unit and Department / Organisation and effectively communicates this to others. Has high levels of expertise and broad knowledge of FET relevant to his/her area of work. Focuses on self-development striving to improve performance. <p>Drive and Commitment to Public Service Values</p> <ul style="list-style-type: none"> Strives to perform at a high level, investing significant energy to achieve agreed objectives. Demonstrates resilience in the face of challenging circumstances and high demands. Is personally trustworthy and can be relied upon. Ensures that customers are at the heart of all services provided. Upholds high standards of honesty, ethics and integrity. <p>Note: Having read the competencies and thought about the demands of the role, for each of the above competencies candidates will be asked, on the application form, to demonstrate a specific example which illustrates how you have developed the relevant competency during your career to date which clearly demonstrates your suitability for this position, within your application form.</p> <p>Ideally you should include all elements of the STAR competency framework which is outlined as follows:</p> <table border="1"> <tr> <td>Situation</td><td>Present a challenging situation you found yourself in.</td></tr> <tr> <td>Task</td><td>What did you need to achieve from the situation?</td></tr> <tr> <td>Action</td><td>What action did you personally take to achieve this?</td></tr> <tr> <td>Result</td><td>What was the result of your action?</td></tr> </table>	Situation	Present a challenging situation you found yourself in.	Task	What did you need to achieve from the situation?	Action	What action did you personally take to achieve this?	Result	What was the result of your action?
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Terms & Conditions of Appointment	<ul style="list-style-type: none"> The appointment will be subject to the sanction of the Chief Executive. Any offer will be subject to the receipt of two satisfactory references. The appointment will have a probationary period, details of which will be stipulated in the contract of employment. Appointment is to City of Dublin ETB as a whole. City of Dublin ETB reserves the right to transfer an Officer as the needs of the organisation dictate. The person appointed to the post will be required to contribute to the relevant Superannuation Scheme. 								

	<ul style="list-style-type: none"> For the purposes of satisfying the requirements as to health it will be necessary for the successful candidate before they are appointed, to undergo at City of Dublin ETB's expense, a medical examination by a qualified practitioner nominated by City of Dublin ETB. Extern work may not be undertaken without the prior consent of City of Dublin ETB.
Citizenship Requirements	<p>Candidates should note that eligibility to compete for posts is open to citizens of the European Economic Area (EEA) or to non-EEA nationals with a valid work permit. The EEA consists of the Member States of the European Union along with Iceland, Liechtenstein and Norway. Swiss citizens under EU agreement may also apply. Please visit the link below for updates to these requirements: Coming to Work in Ireland - Workplace Relations Commission</p> <p>Please note you must advise City of Dublin ETB if a work permit is required by you before commencing employment with City of Dublin ETB. This requirement should be notified to City of Dublin ETB as soon as possible.</p>
Termination	The appointment will be terminated by one month's notice in writing on either side.
Garda Vetting	<p>City of Dublin ETB is registered with the National Vetting Unit (NVU) which provides a disclosure service for organisations who have staff positions which may involve regular unsupervised access to children and vulnerable adults. As part of the organisations recruitment and selection process, offers of employment to all posts will be subject to NVU disclosures, where applicable.</p> <p>City of Dublin ETB reserves the right to re-vet all staff employed in positions that entail working with children and vulnerable adults at any time during their employment.</p>
Sick Leave and Special Leave	Sick leave and special leave may be allowed in accordance with the conditions in force for the time being for Officers employed under the Schemes of Education and Training Boards.
Superannuation & Retirement	<p>The successful candidate will be offered the appropriate superannuation terms and conditions as prevailing in the Public Service at the time of being offered an appointment. In general, an appointee who has never worked in the Public Service will be offered appointment based on membership of the Single Public Service Pension Scheme ("Single Scheme"). Full details of the Scheme are at www.singlepensionscheme.gov.ie.</p> <p>Where the appointee has worked in a pensionable (non-Single Scheme terms) public service job in the 26 weeks prior to appointment or is currently on a career break or special leave with/without pay, different terms may apply. The pension entitlement of such appointees will be established in the context of their public service employment history.</p> <p>Key provisions attaching to membership of the Single Scheme are as follows:</p> <ul style="list-style-type: none"> Pensionable Age: The minimum age at which pension is payable is 66 (retirement age is linked to State Pension Age). Retirement Age: Scheme members must retire on reaching the age of 70. Career average earnings are used to calculate benefits (a pension and lump sum amount accrue each year and are up-rated each year by reference to CPI). Post retirement, pension increases are linked to CPI.
Pension Abatement	<p>If the appointee has previously been employed in the Civil or Public Service and is in receipt of a pension from the Civil or Public Service or where a Civil/Public Service pension comes into payment during his/her re-employment that pension will be subject to abatement in accordance with Section 52 of the Public Service Pensions (Single Scheme and Other Provisions) Act 2012. Please note: In applying for this position you are acknowledging that you understand that the abatement provisions, where relevant, will apply. It is not envisaged that the employing Department/Office will support an application for an abatement waiver in respect of appointments to this position.</p>

	<p>However, if the appointee was previously employed in the Civil or Public Service and awarded a pension under voluntary early retirement arrangements (other than the Incentivised Scheme of Early Retirement (ISER), the Department of Health Circular 7/2010 VER/VRS or the Department of Environment, Community & Local Government Circular letter LG(P) 06/2013, any of which renders a person ineligible for the competition) the entitlement to that pension will cease with effect from the date of reappointment. Special arrangements may, however be made for the reckoning of previous service given by the appointee for the purpose of any future superannuation award for which the appointee may be eligible.</p>
<p>Department of Education Early Retirement Scheme for Teachers Circular 102/2007</p>	<p>The Department of Education introduced an Early Retirement Scheme for Teachers. It is a condition of the Early Retirement Scheme that with the exception of the situations set out in paragraphs 10.2 and 10.3 of the relevant circular documentation, and with those exceptions only, if a teacher accepts early retirement under Strands 1, 2 or 3 of this scheme and is subsequently employed in any capacity in any area of the public sector, payment of pension to that person under the scheme will immediately cease. Pension payments will, however, be resumed on the ceasing of such employment or on the person's 60th birthday, whichever is the later, but on resumption, the pension will be based on the person's actual reckonable service as a teacher (i.e. the added years previously granted will not be taken into account in the calculation of the pension payment).</p>
<p>Exclusions</p>	<p>Candidates should note that persons who have taken part in Public Service early retirement schemes including the following are not eligible to take part in this competition:</p> <p>Incentivised Scheme for Early Retirement (ISER): It is a condition of the Incentivised Scheme for Early Retirement (ISER) as set out in the Department of Finance Circular 12/09 that retirees, under that Scheme, are debarred from applying for another position in the <i>same employment or the same sector</i>. Therefore, such retirees may not apply for this position.</p> <p>Department of Health and Children Circular (7/2010): The Department of Health Circular 7/2010 dated 1 November 2010 introduced a Targeted Voluntary Early Retirement (VER) Scheme and Voluntary Redundancy Schemes (VRS). It is a condition of the VER scheme that persons availing of the scheme will not be eligible for re-employment in the public health sector or in the wider public service or in a body wholly or mainly funded from public funds. The same prohibition on re-employment applies under the VRS, except that the prohibition is a period of 7 years, after which time any re-employment will require the approval of the Minister for Public Expenditure and Reform. Persons who availed of either of these schemes are not eligible to take part in this competition. People who availed of VRS scheme and who may be successful in this competition will have to prove their eligibility (expiry of period of non-eligibility).</p> <p>Department of Environment, Community & Local Government (Circular Letter LG (P) 06/2013: The Department of Environment, Community & Local Government Circular Letter LG (PP) 06/2013 introduced a Voluntary Redundancy Scheme for Local Authorities. In accordance with the terms of the Collective Agreement: Redundancy Payments to Public Servants dated 28 June 2012 as detailed below, it is a specific condition of that VER Scheme that persons will not be eligible for re-employment in any Public Service body (as defined by the Financial Emergency Measures in the Public Interest Acts 2009 - 2011 and the Public Service Pensions (single Scheme and other Provisions) Act 2012) for a period of two years from their date of departure under this Scheme. These conditions also apply in the case of engagement / employment on a contract for service basis (either as a contractor or as an employee of a contractor).</p> <p>Collective Agreement Redundancy Payments to Public Servants: The Department of Public Expenditure and Reform letter dated 28th June 2012 to Personnel officers introduced, with effect from 1st June 2012, a Collective Agreement which had been reached between the Department of Public Expenditure and Reform and the Public Services Committee of the ICTU in relation to ex-gratia Redundancy Payment to Public</p>

	Servants. It is a condition of the Collective Agreement that persons availing of the agreement will not be eligible for re-employment in the Public Service by any Public Service body (as defined by the Financial Emergency Measures in the Public interests Acts 2009 – 2011) for a period of two years from termination of the employment. People who have availed of this scheme a who may be successful in this competition will have to prove their eligibility (expiry of period of non-eligibility).
Ill Health Retirement	Please note that where an individual has retired from a Civil/Public Service body on the grounds of ill-health his/her pension from that employment may be subject to review in accordance with the rules of ill-health retirement within the pension scheme of that employment.
Pension Accrual	A 40-year limit on total service that can be counted towards pension where a person has been a member of more than one pre-existing public service pension scheme (i.e. non-Single Scheme) as per the 2012 Act shall apply. This 40-year limit is provided for in the Public Service Pensions (Single Scheme and Other Provisions) Act 2012. This may have implications for any appointee who has acquired pension rights in a previous public service employment.
Additional Superannuation Contribution	Please note that an Additional Superannuation Contribution (ASC) in accordance with the Public Service Pay and Pensions Act 2017 is payable for this employment.
Declaration	Applicants will be required to declare whether they have previously availed of a Public Service scheme of incentivised early retirement, including schemes not specifically mentioned above. Applicants will also be required to declare any entitlements to a Public Service pension benefit (in payment or preserved) from any other Public Service employment and/or where they have received a payment-in-lieu in respect of service in any Public Service employment.
Referees	<p>Candidates must supply details of two referees on their application form, please note that these referees should have knowledge of you and your work to whom professional reference can be made. One of which should be your current or most recent employer.</p> <p>Referees may be contacted pre or post interview directly by City of Dublin ETB at its convenience and without further notice to candidates.</p>

Notes:

- Please note that it is the responsibility of the applicant to ensure that all applications are received on time. Any technical difficulties encountered by the sender when forwarding applications are not the responsibility of City of Dublin ETB. Therefore, candidates are strongly advised to submit applications well before the 12 Noon deadline on the specified closing date.
- Your application will be assessed on the information you submit. Please ensure all sections are completed fully and accurately, giving clear evidence of qualifications, skills and experience. Incomplete applications may not be considered.
- All enquiries regarding your application should be made to applications@cdetb.ie. You must use the post reference in the subject line of the email.
- Providing incorrect information or deliberately concealing any relevant facts may result in disqualification from the selection process or, where discovery is made after appointment, in summary dismissal.
- Selection will be by the way of a competitive interview which will focus on the key skills and duties of the role and the competencies associated with roles at this level.
- Any travel or other expenses incurred by candidates whilst undertaking or attending any elements of the selection process will not be refunded by City of Dublin ETB.

Completed online applications should be submitted no later than:

12 noon on Friday 8th August 2025

Late applications will not be accepted. Shortlisting may take place.

Canvassing will disqualify.

City of Dublin Education and Training Board is an equal opportunities employer.

**Dr. Christy Duffy,
Chief Executive.**